



VM40 & VM85 Ice Vending Machine Setup Guide

VM40 & VM85 Ice Vending Machine Setup Guide (1-4 Ice Vending Machines)

Introduction

Thanks for purchasing a Leer Ice Vending Machine! We recommend powering up each Ice Vending Machine at your facility. This allows you test of communications, update firmware, and verify setup was done correctly, prior to the machine being deployed. You do not need to wait for delivery to begin the setup process. If this is not your first machine, you can jump to step four.

Ice Vending Machine Questions:

Please contact Leer Inc. at (800)-766-5337 or sales@leerinc.com.

For VendNovation Questions:

Please contact VendNovation at (425)-637-2344 x1 or order@vendnovation.com.

Setup Process

1) Create VendNovation Portal Account

- Complete VendNovation Application Form.
- Email the completed application directly to VendNovation.
- Provide VendNovation with your desired bag weight, and pricing for your Ice Vending Machine.
- Contact VendNovation at (425)-637-2344 x1 or order@vendnovation.com.

2) Approve Recurring Payment

- Complete Credit Card Authorization Form
- Email the completed form to Leer Inc at: jmueller@leerinc.com.

3) Test Vending Machine

- Power on the Ice Vending Machine in your facility. Upon powering on, record Provision Code and provide to VendNovation.
- Contact VendNovation at (425)-637-2344 x1 or order@vendnovation.com.
- While in contact with VendNovation, test sample transactions, and if everything is working correctly, your machine is ready!

Note: For 5+ Ice Vending Machines, please see page two.



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Introduction

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For VendNovation Questions:

Please contact VendNovation at (425)-637-2344 x1 or order@vendnovation.com.

For Heartland Questions:

Please contact VendNovation at (888)-963-3600 or Robert.Donnely@e-hps.com.

Setup Process

1) Create a Merchant of Record

- Complete Heartland Application Form.
- Email the completed application to Heartland Payment Systems at Robert.Donnely@e-hps.com and SPTMicroPayments@e-hps.com.
- Heartland will provide 25 Terminal IDs (TID). Keep note of the Terminal IDs provide to VendNovation.

2) Create VendNovation Portal Account

- Contact VendNovation at (425)-637-2344 x1 or order@vendnovation.com.
- Provide VendNovation the Merchant of Record information.
- VendNovation will email you a username and password for your portal, where you can set bag weight, and pricing for your Ice Vending Machine.

3) Approve Recurring Payment

- Complete Credit Card Authorization Form.
- Email the completed form to Leer Inc at jmueller@leerinc.com.

4) Test Vending Machine

- Power on the Ice Vending Machine in your facility. Upon powering on, record Provision Code and provide to VendNovation.
- Contact VendNovation at (425)-637-2344 x1 or order@vendnovation.com.
- While in contact with VendNovation, test sample transactions, and if everything is working correctly, your machine is ready!